Log in



Open your account today!

Open Now



If you open your account online, please call 1-800-242-2265 or e-mail customerservice@dollarbank.com and provide your name and promo code CM602 to be eligible. If you open your account at an office, mention promo code CM602 at account opening to be eligible.

Need Help?

Prefer to open at an office near you?
Send us your e-mail for a coupon!

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Account features and more

Get all of these convenient account features that will free you up to focus on what matters to you:



Free ATMs

Find access to over 55,000 free ATMs



Online Banking

Bank online or on the Dollar Bank Mobile App



Send Money

Send money to people you trust with Zelle®



Card Control

Free app to turn your card on or off, set real-time alerts and more



<u>Mobile</u>

Payments

Convenient Mobile Payments online or in-store

- Make contactless payments at any card reader where you see the contactless payment symbol. No need to touch the card reader just tap and go!
- Fraud alerts: When we notice suspicious activity using your account debit or ATM card, we will send you a text message with purchase details so you can easily review and reply.
- Quick Balance: View account balances on the Dollar Bank app without logging in.
- Easily transfer money between your Dollar Bank accounts and to/from your external bank accounts.
- Biometrics (Touch/Face ID): option for secure easy login, without having to enter your password every time.

Need Help? 💬

Deposit checks anytime, anywhere with Mobile Deposit.

Pay bills through Online Bill Pay with our Bill Payment

Guarantee.**

\$50 minimum to open account. Everything Checking requires six qualifying posted payments made per month or a \$2,500 average monthly checking balance to avoid a \$5 monthly service fee. 0.05% Annual Percentage Yield (APY) for Everything Checking; Rate may change after account(s) are open. Rate is accurate as of 7/1/22 and is subject to change without notice. For more information on the account fees, see the Account Information Schedule. Fees could reduce earnings. Account opening is subject to approval and accounts are available only to consumers residing in Dollar Bank's markets.

*To qualify for the offer, an Everything Checking account must be opened by 10/31/22. Offer is for new checking customers. Those who had an open checking account within the past 180 days are not considered to be new customers and are not eligible for the offer. Up to \$300 is available in one \$200 Mastercard debit card rebate and one \$100 credit. To receive the \$200 Mastercard debit card rebate, the account must receive cumulative direct deposits of \$2,500 or more within 90 days of account opening and the account must be in good standing. The \$200 Mastercard debit card rebate will be added to the new checking account within 40 days of the qualifying cumulative direct deposits. The \$100 credit will be applied within 2 months of the 1-year anniversary of account opening provided the account qualified for the \$100 debit card rebate, is active, in good standing and is in a qualifying plan. Maximum amount is \$300 per account and one per household. Subject to 1099 tax reporting.

**The Bill Payment Guarantee is for single payments (current or future-dated) and recurring payments. The Guarantee does not apply if the payment processing method changes or if the payment is not processed due to a merchant error or events beyond Dollar Bank's reasonable control. Message and data rates from your carrier may apply for Alerts and Text Message Banking.

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Dollar Bank serves areas surrounding northeast Ohio, western Pennsylvania and the Hampton Roads community in Virginia.

Need Help?