

info: at 11:31:33

## Welcome

A Citi representative will help you in approximately 0 minutes 3 seconds.

info: at 11:31:41

This chat may be monitored for quality purposes.

## You are now chatting with Isaac.

info: at 11:31:41

Within this chat window, do not share such information as your security word or expiration date. To help safeguard your account, we may send you a secure, electronic form you can use for sensitive information. This chat may be monitored for quality purposes.

You: at 11:31:48

Are there any bonuses available for checking accounts?

Isaac: at 11:31:51

"Welcome to Citibank Live Chat. My name is Isaac. How may I assist you today?"

You: at 11:31:59

Are there any bonuses available for checking accounts?

Isaac: at 11:32:15

Hello!

Isaac: at 11:32:17

Good morning.

Isaac: at 11:32:38

Just to confirm, are you referring to the promotional offers?

You: at 11:32:47

Yes

Isaac: at 11:32:59

Thank you for the confirmation.

Isaac: at 11:33:32

I will provide the promotional offers with Citibank.

Isaac: at 11:34:28

The promotional offers are applicable with the Citigold account package.

Isaac: at 11:35:27

You need to open the Citigold account package to get the promotional offer bonus for \$50,000 AA miles points in your account.

Isaac: at 11:35:52

There are certain requirements to get the \$50,000 AA miles points in your account.

You: at 11:36:44

Is there a link to this offer or a promotional code?

Isaac: at 11:37:22

You need to have \$1000 debit purchases with one qualifying bill payment in 2 statement cycles to get the points.

Isaac: at 11:37:29

I will provide the promotional code.

Isaac: at 11:37:37

Please give me a moment.

Isaac: at 11:40:30

Please find the promotional details.

Isaac: at 11:40:31

R2C CHK Q2 2016 442D2KLPWP Citi ThankYou Offer (Champion): 50,000 ThankYou Points