

## Welcome to PenFed

Where members do better.

Information for transitioning High Plains Federal Credit Union members.

Starting November 2nd, create your Online Account using the Security Code & PenFed Member Number that was mailed to you.

Create Online Account

Missing/forgot my Security Code
Where can I find my PenFed Member
Number?

# **Frequently Asked Questions:**

## **PenFed Online**

### How do I setup online banking access?

Once you receive your <u>PenFed Member number</u> and <u>Security Code</u> in the mail, select the "Create Online Account" button above and follow the prompts. <u>More information about the enrollment process can be found here.</u>

### How can I view my recent transactions?

View your recent transactions by clicking on the account name that you want

https://penfed.org/high-plains-faq/