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Lost or Stolen Credit / ATM / Debit Cards

CLICKSWITCH

The Fast, Secure and Free Way to Switch Your Automatic Payments and Direct Deposits!



(https://vimeo.com/199870249)

Check out this ClickSWITCH demo to learn why customers are saying "Wow!"

Need to switch your automatic payments from another account to your Traditional Bank Checking Account?

Now you can easily move recurring payments and direct deposits to your **Traditional Bank Checking Account** – all with the click of a mouse. With **ClickSWITCH™** account information is transferred instantly. It's fully automated, convenient and takes less than 10 minutes.



Want to earn up to \$100 for switching your direct deposit and automated payments? Here's how:

- · Open a Traditional Bank personal checking account
- Enroll in ClickSWITCH with the help of your Traditional Bank service representative
- Switch your Direct Deposit and up to 4 automated payments to earn \$20 per switch!

A \$20.00 cash reward will be paid for each direct deposit and automated payment up to a maximum of \$100.00 (or five switches) per Traditional Bank personal checking account. Direct deposit and automated payments must be switched to a Traditional Bank account using the ClickSWITCH program. Account holders must speak with a Traditional Bank representative to obtain a ClickSWITCH enrollment code. Cash rewards will be automatically deposited into the Traditional Bank checking account that is enrolled in the ClickSWITCH program. Payments will be made once monthly at first of month following any switches; you may receive an annual 1099 form from our institution related to cash rewards paid to your account. Minimum of one direct deposit per checking account is required to begin earning cash

rewards.

Get Started

- 1. Already received a SwitchTRACK code from a Traditional Bank representative? <u>Click here (https://traditionalbank.clickswitch.com)</u> to enter the code and get started.
- 2. Ready to Switch your Direct Deposit and automatic payments to a Traditional Bank Account, but do not yet have a code? Contact your local branch (https://www.traditionalbank.com/locations).

When you have your account set up:

- 1. Log into ClickSWITCH
- 2. Gather information for your existing automated payments and direct deposits to be switched
- 3. Easily transfer direct deposits, switch automatic payments and close old accounts.
- 4. Submit each switch and ClickSWITCH takes care of the rest, by generating and sending forms to your old financial institution and direct deposit sources.

ClickSWITCH Tools Ensure a Smooth Account Transition:

Switch Summary

View the progress and details of your requested switches.

Switch Statu

Track and see confirmation when your account has been switched to Traditional Bank.

Balance Assist

Advises you on approximately how much money to keep in your old account until the switch to Traditional Bank is complete. We suggest that you keep your old account open

for 30 days to allow time for the switch to be confirmed and for checks and automated payments to clear.



FAQs

How long will it take to switch payments?

It will vary depending on the payment, biller and what's needed to switch. Automated payments and direct deposits typically take longer, sometimes between 7-10 days, but certain billers are faster. Keep an eye on your status page for the most current information.

Do I need to contact my billers to confirm?

Your status page will let you know what's happening with each biller. If it says "Completed," you don't need to take any further action. If it says "Mailed" for more than 10 days, you may want to contact that biller for more

information.

Can I use ClickSWITCH for my direct deposit?

Yes. You simply need to enter the type of direct deposit you want to switch and complete the required information. However, some employers do require switches to be made directly with them.

What does an "Action Needed" status mean?

Some billers may need you to update your banking information with them online. To find out the details of the action you need to take, click on the Edit icon in the Actions column.

Will I need billing account numbers?

Yes, your billing account number is required to ensure your identity and a smooth transfer.

CLICK HERE (https://traditionalbank.clickswitch.com)to get started!